

Our Price Structure

There are many ways appliance repair services present their prices in order to customers. Some offer to “roll the price of the diagnosis [or service call] into the repair”. It can be a bit confusing, and in most cases is a shell game-moving the cost into other aspects of the bill, as ALL completed repairs share the same three components:

1. Service Call/Diagnosis of problem
2. Parts
3. Labor

We follow a simple, flat-rate system. Our pricing structure is as follows:

\$90 for service call and diagnosis. Any additional appliances diagnosed are \$42.50.

Upon completion of diagnosis, an estimate is presented to the customer for the parts and labor of the repair. If a part must be ordered, there will be no additional service call fee for a return trip – just the cost of the repair itself.

Example (Actual prices may vary)

Bill Smith’s Whirlpool Refrigerator is not cooling

Upon diagnosis of the problem, it’s discovered the unit has a broken wire at the compressor

Cost of service call-\$90

Cost of repair-\$25

Bill opts to repair.

Total cost: \$115

There it is, good people. There’s just no sense in making it complicated or masking service call fees as bloated parts and labor costs. We will provide you the best possible service, up front pricing, *and* a 100% money-back guarantee if you aren’t satisfied.

Note:

1. Service Call fee payable upon completion of diagnosis.
2. Service call radius is 20 miles from shop. Any distance over 20 miles is subject to a mileage fee of \$.50/mile.